These REIA guidelines https://reia.asn.au/agents/competition-consumer-act-2010/ should be enshrined into the new ACL as binding legal rules or drafted into the legislation. The ACL works poorly in practice across the property services industry, because the important issues addressed in the guidelines, are not being considered by regulators before undertaking enforcement action.

Please refer to the information displayed on this web page https://reia.asn.au/agents/competition-consumer-act-2010/